

OUR PHILOSOPHY IS SIMPLE: EDUCATE FOR BEHAVIORAL CHANGE



NSF International's pharmaceutical education program is uniquely **designed to provide the customized experience** your company needs to achieve real behavioral change. We tailor our educational programs to meet **your objectives, your vision and the key knowledge attributes** you identify as priorities for your employees. We customize a solution that is built around your company's objectives and incredibly rewarding for your employees.

NSF'S APPROACH TO TRAINING AND EDUCATION



We start with your **OBJECTIVES:**

- > Knowledge to be gained by the course participants
- > Behavioral change to be realized
- > How quickly and how many sites / people are to be impacted by the program



We design a program that meets your **CRITERIA:**

- > On-site learning
- > Remote learning
- > eLearning
- > Webinar-based learning



We agree on the **OUTCOMES** to measure to determine training effectiveness:

- > Assessments of knowledge gained
- > Capstone projects
- > Measures of behavioral change

Course content is built from our extensive course library and 30 years of experience in training and education. As the leading provider of European Qualified Person (QP) training, our content library is immense. As a provider of behavioral-based training, we embed principles of human error reduction, investigation handling, risk-based decision-making, cultural change and GMP behavioral change throughout our programs. Led by industry veterans skilled in content delivery, our programs cover both HOW and WHY something is important.

LEARNING OPTIONS

On-site learning: Our programs ensure a high level of interaction in each of the learning blocks. Facilitators are well versed in the subject matter and offer their experience to ensure the content is practical and well understood.

Remote learning: No matter where your employees are in the world, we run case studies and/or team exercises with each group simultaneously. We can be face to face in one location, while attendees at other remote sites dial in, or the entire audience can dial in to a remote session.

eLearning: Pre-work, course assessments or the entire course can be delivered through our online framework which can be exported into your learning management system (LMS) or hosted and managed on our LMS.



SHORT- AND LONG-TERM BENEFITS

Our training approach is demonstrated to deliver results immediately after the course. By agreeing on expected course outcomes we ensure that you have the ability to measure the benefits derived. ***You can't quantify what you don't measure!***

Our programs have been proven to embed a culture of quality, risk awareness and standardized approaches to managing difficult decisions in the workplace.

You feel the difference and the connected power of education right away!

Case Study: Biologics Manufacturer in the U.S. and Canada

Company Need: The company was transitioning from Phase 3 development to commercial operations and seeking to ensure its staff in Quality, Regulatory, Manufacturing, Facilities, and Logistics had a high level of product / process competency and a high level of confidence in advance of anticipated regulatory inspections.

Course Modality: On-site learning combined with remote learning



EMPLOYEE ENGAGEMENT
GOES UP!

EMPLOYEE COMMITMENT
GOES UP!

AND SURPRISES GO DOWN!



COURSES SELECTED	LEARNING OBJECTIVES
Course 1: Root Cause Analysis and Human Error Reduction	Gain an overview of the science of human error and of methodologies for error reduction
Course 2: Pharmaceutical Law and Quality Management Systems	Understand the regulatory framework for biologics and the QMS within this context
Course 3: Facilities, Manufacturing and Warehousing	Comprehend the importance of process understanding and process control in the plant environment including material controls
Course 4: QC Laboratories and Microbiology	Understand Good Laboratory Practices and microbiology in plant operations
Course 5: Role of the Technical Leader	Recognize the importance of the technical leader and product release officer in plant operations

WHY CHOOSE NSF INTERNATIONAL?

For over 30 years, NSF International has provided industry-leading education and training for the pharma biotech industry. Our facilitators have extensive industry experience, are leaders in their fields and are passionate about helping employees and companies excel. We tailor our teaching methods and delivery modality to meet the expectations of the sponsor and select the most effective way of ensuring that the educational content is applied. With an NSF educational program we will help you **reach new heights through your people!**

NSF INTERNATIONAL | PHARMA BIOTECH

2001 Pennsylvania Avenue NW, Suite 950, Washington, DC 20006 USA **T** +1 (202) 822 1850 | **E** USpharma@nsf.org

The Georgian House, 22/24 West End, Kirkbymoorside, York, UK Yo62 6Af **T** +44 (0) 1751 432 999 | **E** Pharmamail@nsf.org

www.nsf.org | www.nsfpharmabiotech.org